

## Ask the U.S. Embassy

March 17, 2013

### **Scheduling a new visa appointment**

*I recently paid the visa application fee at National Commercial Bank. How do I schedule my appointment at the Embassy? My friend said she emailed the Embassy to make an appointment. Is that the correct thing to do?*

If you purchased your visa application fee at National Commercial Bank or online after March 17, 2013, you should schedule an appointment by calling 876-632-7400 or by visiting <http://jamaica.usvisa-info.com/>. The only applicants who may schedule appointments by emailing the Consular Section are those individuals who paid their visa application fee before the new appointment system was introduced on March 18, 2013.

Those individuals can find further instructions on the Embassy website: [http://kingston.usembassy.gov/how\\_to\\_apply2.html](http://kingston.usembassy.gov/how_to_apply2.html). Other individuals who attempt to schedule appointments by email will be informed that they must schedule an appointment by phone or through the appointment scheduling website, as described above.

The wait time for visa appointments is currently shorter than usual, and the new appointment system is functioning smoothly. All individuals who plan to travel to the United States this summer are encouraged to plan ahead and apply for their visas early. To begin the application process, complete the DS-160 application form, then pay the application fee at National Commercial Bank or online, and then schedule an appointment by phone or online.

*For further information about the U.S. Embassy's new visa appointment scheduling procedures, visit [http://kingston.usembassy.gov/how\\_to\\_apply2.html](http://kingston.usembassy.gov/how_to_apply2.html).*